

Product Return Form:

Thank you for buying from us. We are very sorry that your purchase hasn't worked out this time. To help us ensure that we process your return efficiently, please can you complete the all the sections below, and send this form, with the item being returned, to: Customer Service (Returns), ChoiceShops Limited, Unit E, Stafford Park 18, Telford, Shropshire TF3 3BN.

Important:

We recommend that you use a parcel delivery service which will insure the value of the goods being returned. If you use the Royal Mail, you should obtain a **Certificate of Posting**. The item should be returned unused, in its original packaging. To prevent damage, please ensure that the parcel is well packed, ideally in its original outer packaging. We regret that we cannot accept returns of personal health and hygiene products once the sealed packaging has been opened, or of products made to order or to your specification.

From:

Mr/Mrs/Ms etc	
Name	
Address 1	
Address 2	
Town/City	
Post Code	
Telephone No.	
Email Address	

Date	
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About the item you are returning:

Product Code	
Product Description	
Order No.	

The reason why you are returning it (please tick):

Not required/Not liked		
Wrong item ordered		
Wrong item sent		
Faulty on receipt	Nature of fault	
Faulty after use	Nature of fault	
Damaged in transit	Nature of damage	
Other	Please specify	

What you would like us to do (please tick):

Please send me a replacement (If the item is being returned because it is the wrong size, please state size required)	
Please cancel this order and issue a refund	

Office use:

Condition (Quality manager):	Date	Initials
Action and location (Warehouse manager):	Date	Initials
Action (Customer service):	Date	Initials